October Update FAQ
Access and KR Management

pWin.ai
ShipleyInside

October brings a major upgrade to pWin.ai with ton of exciting new features that are designed to make your proposal process faster, clearer, and more collaborative. Importantly, the update also brings about a migration of the main landing page URL and how you access the pWin.ai platform.

Access and Security

1. Is there a change to the URL used to access the pWin.ai platform?

YES. The Home page for the pWin.ai platform, which is currently a SharePoint URL, will change. New access URLs will be communicated to users via upcoming emails. In case you need any help, please email customer-success@pwin.ai.

2. Is there a change to the way I login to pWin.ai?

No. Your existing Office365 credentials will continue to work as the Single Sign On (SSO) identity for access to pWin.ai.

3. Is there a change to the way proprietary data gets managed in pWin.ai?

Yes. Currently, we use SharePoint as a staging area for users to upload and inspect KR content. The Content is periodically synchronized to Storage in Azure Blob for processing and ingestion. With our October update, we're improving pWin.ai's security posture by consolidating staging and processing locations in Azure Blob Storage and completely removing SharePoint as a platform component.

4. Do these changes impact the type of information (CUI, FUOU) I can upload into the system with an Azure Gov subscription?

No. If you are using pWin.ai's Azure Gov subscription, there is NO impact on your ability to work with CUI, FUOU type of classified information. The pWin.ai platform continues to remain CMMC-2 level compliant.

5. Is there any impact to the active proposal projects we have in pWin.ai?

No. There will be no impact to any of your active proposal projects.

6. What is going to happen to Proposal Projects that were created before June 1, 2025?

All the content for Projects created before June 1, 2025 will be archived and securely stored within your deployment boundaries in the azure platform. This content will be made available to download on request.

Knowledge Repository (KR)

7. What are the changes to the KR?

The Knowledge Repository now provides real-time visibility into content ingestion status and classification, making it easy for proposal teams to see what's ready to use, what's still processing, and what needs attention.

8. Is there any impact to the functionality that syncs files from our SharePoint document library into pWin.ai's KR?

NO. There will be no impact to pWin.ai's SharePoint connector capability to synchronize content from a SharePoint document library to the KR. In addition, if you are using the SharePoint Sync Connector, you will be able to see ingestion status and document classification details for their documents in the KR.

9. Can I still directly make changes to a Word document or Excel Template uploaded to the KR?

- If you choose to use the SharePoint connector capability, you can continue to directly make changes in the Word or Excel documents in your corporate SharePoint document library, with the changes periodically and automatically synced to pWin.ai's KR.
- If you manually manage the KR using the "Upload Files or Folders" capability, then you will have to download the Word or Excel documents to your local desktop to make changes and re upload the files into the KR for the changes to take effect.

10. Do I still have a 'version history' functionality in the KR?

- Yes. If you choose to use the SharePoint connector capability.
- No. If you choose to manually manage the KR.

11. Can I still search the KR for a keyword or technology?

- Yes. If you choose to use the SharePoint connector capability.
- No. If you choose to manually manage the KR.

12. How do I understand why a document in the KR got classified a certain way?

Click on the Classification label next to the file name to open a panel on right hand side that provides more details.

13. Are there guides to walk my team through pWin.ai's upcoming features?

Yes, there are! Check out our video tutorials on some of pWin.ai's major new features below. More to come soon.
- [All New KR](#)
- [Flight Plan Review](#)
- [Pink Team Refinement](#)